

Curriculum Vitae

Dr. Panayiota Tsatsou (PhD)

5 Bourne Hill • Palmers Green, London N13 4DA
Phone: 077 4292 4990 • Fax: 01792 295716 • E-Mail: p.tsatsou@swansea.ac.uk

Education

Ph.D. **Media and Communications**. 10/2009, Department of Media and Communication, London School of Economics and Political Science. Thesis title: Digital divides in Greece: the role of society's culture and decision-making from a top-down and bottom-up perspective. Implications for the European information society. Supervisor: Prof. Sonia Livingstone. Examiners: Prof. Paschal Preston and Dr. Neil Selywn.

MSc. **Media and Communications**. 12/2004, Department of Media and Communication, London School of Economics and Political Science. Dissertation title: E-commerce and online buying behavior: the rushed virtual consumers? Grade: Merit (in the 65%-69% range).

MA. **Political Science**. 12/2000, Graduate School of Political Science and International Relations, University of Birmingham. Dissertation title: Structure and agency in International Relations. Grade: 70%.

B.A. **Political Science and Public Administration**. 07/1998, Department of Political Science and Public Administration, School of Law, Economics and Political Science, National Kapodistrian University of Athens, Greece. Grade: High Merit (7.39/10).

Other Qualifications

Post-Graduate Certificate in Teaching in Higher Education. 2012 (expected), Swansea University. Expected completion date: end 2012.

NVivo 9.0 training. 2011, University of Surrey. Funded by the ESRC Training Bursary Scheme.

Higher Course in Statistics. 2010, University of Hertfordshire. Funded by the ESRC Training Bursary Scheme.

European Computer Driving Licence (ECDL). 2006, British Computer Society.

Certificate of Proficiency in English. 2000, University of Cambridge.

Languages. **Greek** (Spoken: Fluent, Written: Fluent); **French** (Spoken: Basic, Written: Basic).

Appointments and Experience (Higher Education)

Lecturer Grade B in Media and Communication. Department of Political and Cultural Studies, Swansea University 10/2010-current

- Design, co-ordination and delivery of UG and PG courses in the areas of new/digital media, research methods, political communication, and media policy and regulation (PO-M58 New Media Technologies, Society and Politics; MS-324 Media Policy and Regulation; PO-233 Political Communication; PO-3119 Quantitative Approaches to Political and Social Analysis).
- Supervision of postgraduate research students.
- Personal tutoring and supervision of undergraduate and postgraduate student work.
- Director of Level 1 Undergraduate Examinations and Assessment.
- Postgraduate Research Students Officer (co-ordinator of postgraduate research training provision, organiser and chair of PhD research seminars; co-ordinator of the Postgraduate Research Society).
- Departmental representative on the School of Arts and Humanities PGTM Staff-Student Committee (2010-11 session).
- Student Experience Data Analyst.

Lecturer Grade A in Media and Communication. Department of Political and Cultural Studies, Swansea University 1/2009-9/2010

- Design, co-ordination and delivery of UG (MS-100 Introduction to Media Communication; MS-311 Media Dissertation) and PG (MSJM50 New Technology and Social Conflict) courses.
- Personal tutoring and supervision of undergraduate and postgraduate student work.
- Director of Undergraduate Examinations and Assessment (Media/Film/PR programmes).
- Deputy Director of Undergraduate Studies (Media/Film/PR programmes).
- Departmental representative on the School of Arts and Humanities PGTM Staff-Student Committee.

Research Assistant in Media and Communications. Department of Media and Communications, London School of Economics and Political Science 5/2005-1/2009

- Digital Business Ecosystem (EU-funded project). Research work on regulation of open source digital business platforms and the creation of an innovative regulatory framework for small- and medium-sized enterprises in

Europe that aimed to use digital business platforms for e-business.

- EU Kids Online I (project funded by the EC Safer Internet plus programme). Contribution to work that identified research evidence of risks and opportunities for children using the Internet in Europe.
- Open Philosophies for Associative Autopoietic Digital Ecosystems (EU-funded project). Main contributor to research work on community currencies for open source digital business ecosystems.

Tutorial Fellow in Media and Communications. Department of Media and Communications, London School of Economics and Political Science 9/2006-9/2007

- Seminar teaching and administrative assistance on the MSc course Political Communication.
- Assessment of MSc coursework and exams.
- Pastoral support and supervision of MSc students.
- Design and analysis of MSc student survey for assessment of postgraduate teaching quality.

Graduate Teaching Assistant in Media and Communications. Department of Media and Communications, London School of Economics and Political Science 1/2005-3/2007

- Seminar teaching on MSc Theories in Media and Communications, MSc Political Communication, and MSc Globalisation, Communication and the Internet.
- Workshop teaching on MSc Research Methods in Media and Communications.
- Occasional assessment of MSc coursework.

Publications/Conference Papers

Books

Forthcoming, 2013, Internet studies: The past, the present and the unexpected future of the Internet and its study. Ashgate Publishing. ISBN 978-1-4094-4641-5.

2011, Digital Divides in Europe: Culture, Politics and the Western-Southern Divide. Berlin: Peter Lang.

Journal special editions

2009, Guest Co-editor with S. Livingstone: Special Issue 'European children go online,' *Journal of Children and Media* 3(4).

Journal articles

Under review, Digital inclusion from a micro perspective: forging links between identity, literacy and inclusion, *New Media & Society* (with Youngs, G).

Under review, Online Communication and Civic Activism in Times of Turmoil: A Social Capital Research Proposition, *Political Communication*.

Under review, Responsibility to Report: the politics of British press reporting of the Darfur humanitarian crisis, *Global Media and Communication* (with Armstrong, C.).

In press, Tackling cyberbullying: Review of empirical evidence regarding successful responses by students, parents and schools, *International Journal of Conflict and Violence* (with Perren, S., Corcoran, L., Cowie, H., Dehue, F., Garcia, D., McGuckin C., Smahel, D., Sevcikova, A. & Völlink, T.).

2012, The Role of Social Culture in Internet Adoption in Greece: Unpacking "I Don't Want to Use the Internet" and Frequency of Use, *The Information Society* 28(3): 174-188.

2011, Why Internet use? A quantitative examination of the role of everyday life and Internet policy and regulation, *Technology in Society* 33(1-2): 73-83.

2011, Digital Divides revisited: What is new about divides and their research?, *Media, Culture & Society* 33(2): 317-331.

2011, EU regulations on telecommunications: The role of subsidiarity and mediation, *First Monday* 16(1).

2010, Internet policy and regulation through a socio-cultural lens: A dialogue between society's culture and decision-makers?, *Javnost-The Public* 17(3): 23-38.

2010, Towards a Taxonomy for Regulatory Issues in a Digital Business Ecosystem in the EU, *Journal of Information Technology* 25(3): 289-307 (with Elaluf-Calderwood, S., & Liebenau, J.).

2010, The role of everyday life and resistance culture in non-adoption of the internet in Greece: A qualitative examination, *Questions de communication* 18(2010): 63-88.

2010, Child pornography on the internet and policy questions. The Greek case, *Communication Issues Journal* 6(11).

2010, Book Review: Stephen Coleman and Jay G. Blumler, *The Internet and Democratic Citizenship: Theory, Practice and Policy*, *Media, Culture & Society* 32 (5): 891-893.

2009, Children and the Internet: A multinational research agenda, *Journal of Children and Media* 3(4): 309-15 (with Livingstone, S.).

2009, E-commerce and online buying behavior: the rushed virtual consumers? A qualitative analysis of the Greek case, *BLIK: Journal for audiovisual culture* 2.2: 30-39.

2009, Reconceptualising Time and Space in the Era of Electronic Media and Communications,

PLATFORM: Journal of media and communication 1: 11-32.

2009, Book Review: Des Freedman, The politics of media policy, *International Journal of Communication*, 3(2009): 8-11.

Book chapters

In press, Digital inclusion: a case for micro perspective. In G. Youngs (Ed.) *Digital World: Connectivity, Creativity and Rights*. London: Routledge.

In press, Digital inclusion and connectivity of minority communities: the case of communities of disabled people. In Choudrie, J. and Middleton, C. (Eds.) *Management of Broadband Technology Innovation*. London: Routledge (with Higgs, G., Stafford, I., Fry, R. & Berry, R.).

2011, Gender and sexuality in the Internet era. In K. Ross (Ed.) *The Handbook of Gender, Sex and Media*. Blackwell Publishing.

2011, Mobile phones like any other ICT? The case of Greece and its adoption of mobile phones from a socio-cultural perspective. In Y.K. Dwivedi (Ed.) *Adoption, Usage, and Global Impact of Broadband Technologies: Diffusion, Practice and Policy* (pp. 92-108). Hershey, USA: IGI Global.

2010, Role of social culture in evaluation of Internet policies. The case of everyday and resistant culture in Greece. In E. Adomi (Ed.) *Handbook of Research on Information Communication Technology Policy: Trends, Issues and Advancements* (pp. 631-651). Hershey, USA: IGI Global.

2010, Digital Divides in Greece: role of culture and regulation. Implications for the European Information Society. In L. Fortunati, J. Vincent, J. Gebhardt, A. Petrovic & O. Vershinskaya (Eds.) *Interacting with Broadband Society* (pp. 207-225). Berlin: Peter Lang.

2009, Digital divides and children in Europe. In S. Livingstone & L. Haddon (Eds.) *Kids Online* (pp. 107-119). London: Policy Press (with Pruulmann-Vengerfeldt, P. and Murru, M.).

2008, Digital divides and the role of policy and regulation: a qualitative study. In Avgerou, C. Smith, M.L. and P.v.d. Besselaar (Eds.) *Social Dimensions of Information and Communication Technology Policy* (pp. 141-160). NY: Springer.

2007, Theoretical and Methodological Foundations for a Knowledge Base of Regulatory Issues: Trust in Digital Business Ecosystems. In F. Nachira, P. Dini, A. Nicolai, M. Le Louarn and L. Rivera Lèon (Eds.) *Digital Ecosystems Book* (pp. 98-105). European Union Research Programme FP6 (with Elaluf-Calderwood, S.).

Research reports

2012, Coping with Cyberbullying: A Systematic Literature Review. Final Report of the COST IS 0801 Working Group 5. Available online on COST Action IS0801 on Cyberbullying website: <http://sites.google.com/site/costis0801/> (with Perren, S., Corcoran, L, Cowie,

H., Dehue, F., Garcia, D., McGuckin C., Smahel, D., Sevcikova, A., Tsatsou, P., Völlink, T.).

- 2011, ICT use and connectivity of minority communities in Wales. Final Report. Swansea University, Wales, UK (with G. Higgs, I. Stafford, R. Fry and R. Berry).
- 2011, ICT use and connectivity of minority communities in Wales. Discussion Paper. Arts and Humanities Research Council (AHRC), UK (with G. Higgs, I. Stafford, R. Fry and R. Berry).
- 2011, ICT use and connectivity of minority communities in Wales. Literature Review. Swansea University, Wales, UK (with G. Higgs, I. Stafford, R. Fry and R. Berry).
- 2010, Policy note on 'Methods of Public Consultation', Welsh Labour Commission on Local Democracy and Local Government.
- 2007, Community Currencies at the boundary between the gift & exchange economies: the ground for business models in Digital Business Ecosystems. Report D6.5, Opaals Project (Contract n° IST-034744). London: London School of Economics and Political Science, Media and Communications Department.
- 2006, Locational Issues for the Implementation of the Knowledge Base of Regulatory Issues, Report D32.4, Digital Business Ecosystem Project (Contract n° 507953). London: London School of Economics and Political Science, Media and Communications Department (with G. Gow and S. Elaluf-Carderwood).

Conference papers / proceedings (selected)

- 16 November 2011, Digital Literacy and Self-Regulation Online: Insights for Policy, ESRC Seminar Series: Digital Policy: Connectivity, Creativity and Rights. Leicester University, Leicester. Invited speaker to offer concluding remarks on literacy and self-regulation online and implications for digital policy.
- 9-11 November 2011, Community Informatics Research Network (CIRN) Conference. Monash Centre, Prato, Italy. Paper: Insights from research on Internet connectivity of disabled and ethnic communities in Wales.
- 10-13 October 2011, 12th Annual Conference of the Association of Internet Researchers: Performance and Participation. Seattle, USA. Paper: Research evidence of Internet connectivity of minority communities in Wales.
- 16 September 2011, Community, Connectivity, ICT and Later Life Workshop. Bangor University, Bangor. Invited speaker: ICTs, connectivity and later life.
- 12-14 September 2011, Connected Communities Symposium. Culture Lab Newcastle, University of Newcastle, Newcastle. Paper: ICTs and connectivity in minority communities in Wales.
- 13-17 July 2011, IAMCR Conference 2010: Cities, Creativity, Connectivity. Istanbul, Turkey. Paper: Digital divides: Hofstede's cultural framework and resistance to digital

technologies.

- 1 April 2011, Digital Wales: Inclusive Creativity and Economy, ESRC Research Seminar Series on Digital Policy: Connectivity, Creativity and Rights. University of Wales, Newport. Invited speaker: Understanding the role of ICT use in connectivity of minority communities in Wales.
- 18-22 July 2010, IAMCR Conference 2010: Communication and Citizenship. Braga, Portugal. Paper: Developments in EU policy and regulation for electronic communications: a critical review.
- 7 May 2010, Centre for Research into Gender in Culture and Society (GENCAS) Media & Gender Public Seminar. Swansea University, Swansea. Organiser & Chair.
- 4-6 November 2009, CIRN Community Informatics Conference 2009. Prato, Italy. Paper: Digital divides revisited: what is new about divides and their research? Also I organised and chaired a panel on 'The potential of ICTs: social empowerment vs. social exclusion'.
- 19-21 November 2009, ECREA DGpuK 'Digital Media Technologies Revisited' Conference. Berlin, Germany. Paper: A socio-cultural approach to internet policy and regulation. Findings and implications of an ethnographic study.
- 9-11 October 2009, Mobile communication and social policy: An international conference. Rutgers University, NJ, USA. Paper: Mobile phones as any other ICT? The intriguing case of Greece and the adoption of mobile phones from a socio-cultural perspective.
- 22-23 August 2009, COST Action ISO801 Workshop: Cyberbullying: Definition and Measurement. Mykolas Romeris University, Vilnius, Lithuania. Paper: Children and cyberbullying: interventions on the grounds of parents' and teachers' mediation?
- 15-16 June 2009, Porn Cultures: Regulation, Political Economy, and Technology. University of Leeds, Leeds. Paper: Child pornography on the Internet and policy challenges. The Greek case.
- 6-9 May 2009, New Media and Information: Convergences and Divergences International Conference. Panteion University, Athens, Greece. Paper: Role of the public in decision-making: the Greek case and implications for civic participation.
- 15-18 October 2008, Internet Research (AoIR) 9.0: Rethinking Community, Rethinking Place. IT University of Copenhagen, Denmark. Paper: Digital divides in Greece: the role of everyday culture and decision-making in the field. A quantitative study.
- 23-25 May 2007, COST Action 298 Broadband Society Conference: The Good, the Bad and the Unexpected: The user and the future of information and communication technologies. Royal Academic of Science, Moscow, Russian Republic. Paper: Digital divides in Greece: role of culture and regulation. Implications for the European information society.
- 21-23 February 2007, IEEE Conference on Digital EcoSystems and Technologies. Cairns, Australia. Paper: Developing a knowledge base of regulatory issues in the use of FS and OS software the experience of the European SME sector (with Gow, G., Elaluf-

Calderwood, S., and Glushkova K.).

20-22 September 2006, ICS 10th Anniversary International Symposium. University of York, York. Paper: New information revolution in Europe: a two-sided 'digital inclusion' coin with cultural and regulatory implications?

4 March 2005, ESRC Bridging the Digital Divides Seminar. Oxford Internet Institute, Oxford. Paper: Civil society in Greece: Shaping new digital divides? The digital divides as 'cultural' divides'. Implications for closing divides.

Research Grants (awarded)

AHRC Connected Communities Programme 2011

- Title: Understanding the role of ICT use in connectivity of minority communities in Wales.
- Institutions: Swansea University (grant holder), Cardiff University & University of Glamorgan.
- Role: Principal Investigator.
- Amount: £40,000.

British Academy Small Research Grants Scheme 2011-2013

- Title: 'Discovering Digital Me': Forging Links between Digital Identity, Digital Literacy and Digital Economy.
- Institutions: Swansea University & University of Wales, Newport.
- Role: Co-Investigator.
- Amount: £7,500.

Prizes & Scholarships

- ESRC Methods Training Bursary, NVivo 9.0 training, University of Surrey. 2012
- ESRC Methods Training Bursary, Higher statistics training, University of Hertfordshire. 2010
- LSE Postgraduate Scholarship, London School of Economics and Political Science. 2006-2008
- Best Young Researcher Nomination, The Good, the Bad and the 2007

Unexpected Conference, Moscow, Russian Republic.

- State Scholarship for Postgraduate and Doctoral Studies, Hellenic State Scholarships Foundation (IKY), Greece. 2003-2007
- N.A.T.O Science Fellowship Program, North Atlantic Treaty Organization, Brussels, Belgium. 1999-2000
- Prize of Academic Excellence, Hellenic State Scholarships Foundation (IKY), Greece. 1996-1998

Editorial Positions

- Member of Editorial Review Board, *Essachess - Journal for Communication Studies*.
- Member of Editorial Review Board, *International Journal of Technology and Management*.
- Member of Editorial Board, *Cyborg Subjects Journal*.
- Member of Reviewer Panel, *Journal of Online Learning and Teaching (JOLT)*.
- Editor of 'IS Innovation, Adoption and Diffusion' Track, ECIS 2013, 21st European Conference on Information Systems, 5-8 June, Utrecht.
- Editor of 'IS Innovation, Adoption and Diffusion' Track, ECIS 2012, 20th European Conference on Information Systems, 11-13 June, Barcelona.

Reviewing for Journals/Book Publishers

- *New Media & Society* (journal), Sage Publications.
- *Learning, Media and Technology* (journal), Taylor & Francis.
- *Mass Communication and Society* (journal), Taylor & Francis.
- *First Monday* (journal), University of Illinois at Chicago.
- *Cyborg Subjects* (journal).
- Ashgate Publishing (book publisher).
- Referee for a number of research associations and conferences.

Affiliations/Memberships

- External Expert Adviser for the National Assembly for Wales, Cardiff, Wales. current
- CEO Coalition to make internet a better place for children - eContent and Safer Internet, Information Society and Media Directorate General, European Commission. 2009-2012
- Research Information Network (RIN), Arts, Humanities and Social Sciences Consultative Group, UK. 2010-current
- Welsh Institute of Social & Economic Research & Data Methods (WISERD) Associate Member, Cardiff, UK. 2010-current
- International Association for Media and Communication Research (IAMCR), Digital Divides Working Group Board Member. 2011-current
- Deputy Director, Centre for Research into Gender in Culture and Society (GENCAS), Swansea University. current
- International Communication Association (ICA), Communication Technology Section. current
- European Communication Research and Education Association (ECREA). 2009-current
- COST Action ISO801 Cyberbullying: coping with negative and enhancing positive uses of new technologies, in relationships in educational settings. COST, European Cooperation in Science and Technology, Belgium. 2009-current
- Research Network 'Porn Cultures: Regulation, Political Economy, and Technology', UK. current
- COST Action 298 Participation in the Broadband Society. COST, European Cooperation in Science and Technology, Belgium. 2007-2009

Professional Development Training

- Early Stage Development Funding. Staff Development Unit, Swansea University. 5/2011
- Engaging your Audience Using Questions in Lecture. Staff Development Unit, Swansea University. 3/2011
- Research Councils UK (RCUK) Awareness. Staff Development Unit, 3/2011

Swansea University.

- External Examiners Induction. Staff Development Unit, Swansea University. 3/2011
- All About PG Research Regulations and Procedures. Staff Development Unit, Swansea University. 5/2010
- Supervising Research Students. Staff Development Unit, Swansea University. 4/2010
- Action Learning and Teaching Interventions. Staff Development Unit, Swansea University. 3/2010
- Learning Theory Informing Teaching Practice. Staff Development Unit, Swansea University. 2/2010
- Display Screen Equipment (DSE) Risk Assessment Certificate. Swansea University. 12/2009
- Diversity in the Workplace Programme. Swansea University. 12/2009
- Fire Safety Interactive Certificate. Swansea University. 12/2009
- Training and Advice on Putting Together New Programmes of Study. Staff Development Unit, Swansea University. 4/2009
- Lecture as Performance. Staff Development Unit, Swansea University. 4/2009

Other Professional Activities

- Successful co-applicant to the ESRC Doctoral Training Centre for Wales (Wales DTC) fully-funded PhD studentships for the 2012/14 period. One PhD studentship awarded on 'The return of the urban-rural divide? Broadband in rural Wales'.
- Welsh Institute of Social & Economic Research & Data Methods (WISERD) liaison for the Department of Political and Cultural Studies, Swansea University.
- Member of the Graduate Centre Committee, College of Arts and Humanities, Swansea University.
- Member of and contributor to the work of the Swansea University Research Forum (SURF), Swansea University.